

Privacy Policy Statement for Easypay service



1. Privacy

- 1.1. Easy Pay Limited ("Easypay" or "we") is/are committed to protect the privacy and security of the visitors to its website and portals ("visitors" or "you"). This Privacy Policy Statement sets out the policies and practices of Easypay in relation to the handling of the personal information we receive in connection with websites and portals operated by Easypay ("Portal").
- 1.2. This Privacy Policy Statement highlights what information we collect and what we do with such information.

2. The Portal

- 2.1. You can visit the Portal without disclosing your identity or revealing any personal information about yourself. As you browse through the Portal, Easypay may collect de-identified data. Easypay may use cookies, which is a small data file that are automatically stored on your web browser in your computer that can be retrieved by the Portal, to collect certain information about you and your use of our Portal, include but not limited to your IP address, domain name, and browser type. We may also use cookies to identify your computer when you revisit our Portal, for example, to recall your authentication information or site theme setting throughout the Portal. We may use session cookies to better operate the Portal to enhance your experience while using the Portal. A session cookie enables certain features of the Portal and is deleted from your computer when you leave the Portal.

3. Personal information collected and held by Easypay

- 3.1. Some of the features on the Portal may require registration, where your personal information (include but not limited to your name, email address, business registration, address, and contact information) may be collected. When you register an account with Easypay, you will use your email address and a password to access such features on the Portal.
- 3.2. By registering an account with Easypay:
 - 3.2.1. you agree and provide your consent for the use of persistent cookie, which is a small data file generated and will be stored in your computer when you sign into your account; and
 - 3.2.2. you are responsible for creating a long and complex password, changing your password at regular intervals, not sharing your password with anyone, signing out of your Portal when you wish to exit the Portal.

4. Use and disclosure of your personal information

- 4.1. Your personal information held by us may be used for, including but not limited to, the following purposes:
 - 4.1.1. processing an application or request for our services offered to you from time to time;
 - 4.1.2. conducting customer due diligence as required by law, rules, regulations, codes or guidelines from time to time;
 - 4.1.3. conducting internal analysis;
 - 4.1.4. communication purpose;
 - 4.1.5. investigation of complaints and research for service and/or product improvement;
 - 4.1.6. prevention or detection of crime; and
 - 4.1.7. disclosure as required by laws, rules, regulations, codes and guidelines.
- 4.2. You understand and agree that Easypay may disclose your personal information:
 - 4.2.1. to the relevant parties (include but not limited to third-party service provider) where necessary in connection with the provision of our services;
 - 4.2.2. to comply with any statutory obligations or requirements by a competent court of law, law enforcement agencies or other governmental or statutory authorities, institutions or organizations;
 - 4.2.3. as permitted under the Personal Data (Privacy) Ordinance, Chapter 486 of the laws of Hong Kong ("PDPO"); and
 - 4.2.4. with your consent.

5. Consent in relation to your personal information

- 5.1. By submitting your personal information, you consent to the collection, use and disclosure of your personal information in accordance with this Privacy Policy Statement.

6. Confidentiality and security of personal information

- 6.1. All personal information collected and held by Easypay shall be kept confidential at all times in accordance with this Privacy Policy Statement.
- 6.2. The Portal uses SSL (Secure Socket Layer) whenever sensitive information is sent or received from you. We also employ a range of technical and procedural controls to meet or exceed regulatory and industry best practices for securing personal information. We perform regular risk assessments to ensure our controls are suitable for the risks to your personal information.
- 6.3. Where necessary, Easypay may transfer or store the personal information outside the Hong Kong Special Administrative Region for carrying out the purposes or directly related purposes, for which the personal information is collected. All such transfer of personal information will be carried out in compliance with the requirements of PDPO.
- 6.4. The personal information collected by Easypay will be erased in accordance with the requirements of PDPO, where the personal information is no longer required for the purpose (including any directly related purpose) for which the data was used unless any such erasure is prohibited under any law or it is in the public interest (including historical interest) for the data not to be erased.

7. Variation

- 7.1. We reserve the right and may vary this Privacy Policy Statement at our discretion, from time to time, without any notice to you.

8. Access and Correction

- 8.1. If you have any query in relation to the Privacy Policy Statement or you wish to access or correct your personal information held by us, you may contact us by email to the following address: privacy@easypay.biz

9. Disclaimers

- 9.1. You understand and agree that:
- 9.1.1. Easypay makes no warranty and shall not be responsible for
 - 9.1.1.1. any error, omission, misrepresentation, or false statement provided via the Portal;
 - 9.1.1.2. the use of the Portal will be free from any interference and is timely, secure, reliable or free from error; and
 - 9.1.1.3. the results that may be obtained from the use of the Portal will be accurate or reliable;
 - 9.1.2. The content of the Portal, including the product information featured on the Portal, is provided for general information purposes only and shall not to be intended as or considered a substitute for, professional advice, user manuals or other documentation supplied with Easypay products; and
 - 9.1.3. Easypay does not endorse any external party websites that are linked to the Portal.